

# California Retirees Enrolled in Kaiser Permanente



## QUESTIONS?

Contact HBE Customer Service at 505-844-HBES (4237) or visit [hbe.sandia.gov](http://hbe.sandia.gov).

## CONTACT INFORMATION

### OneExchange

Phone: (888) 598-7809  
[SandiaRetireeBenefits.com](http://SandiaRetireeBenefits.com)

### Kaiser Medicare Sales Team

Phone: (866) 973-4584  
[medicare.kaiserpermanente.org](http://medicare.kaiserpermanente.org)



Find out what happens with your Kaiser Permanente medical coverage when you transition from an employee to a retiree.

## PreMedicare Retirees

As you transition from an employee to a PreMedicare retiree, your coverage with Sandia Total Health Kaiser Permanente will roll over to the Sandia PreMedicare Retiree Kaiser Healthcare program with OneExchange. OneExchange will bill you directly for the cost of the premiums and you can elect to pay your premiums via electronic withdrawal or by check.

Note: It takes about 7-14 business days for the Kaiser enrollment to roll over from employee to retiree coverage. If you retire toward the end of the month, you may experience a temporary lapse in coverage because your employee coverage ends on the last day of the month in which you retire. Please ensure that you schedule doctor appointments or fill prescriptions prior to your transition to the Sandia Retiree Healthcare Program.

## Medicare Retirees

As you transition from an employee to a Medicare retiree, your coverage with Sandia Total Health Kaiser Permanente will end on the last day of the month in which you retire. You will need to sign up with Medicare for Medicare Part A & B coverage to be effective the first day of the month following your retirement date.

Note: Please ensure that you schedule doctor appointments or fill prescriptions prior to your transition to the Sandia Retiree Healthcare Program.

If you would like to enroll in a Kaiser Medicare product, you will need to contact Kaiser directly. You can reach the Kaiser Medicare Sales Team through the information to the left.

Once you have enrolled and received confirmation from Kaiser, you must contact OneExchange to enroll in the Sandia Your Spending Arrangement (YSA) Program under the Sandia Kaiser exception. OneExchange will set up your account under the YSA program; this will take 2-3 weeks.

When your YSA account is active, you can elect to have your Kaiser Medicare premiums reimbursed every month by completing a reoccurring reimbursement claim form (found in your YSA welcome packet from OneExchange).