



Do you need help getting a Presbyterian primary care or pediatric provider?

We have a team at the Presbyterian Customer Service Center ready to assist you in finding a Presbyterian Medical Group (PMG) primary care or pediatric provider and setting up your first appointment for you and your family. They can also assist you in changing to another PMG primary care or pediatric provider if you would like.

Please call us at (505) 923-7300 or toll free at 1-855-269-7737. We are here to help you Monday through Friday, 8 a.m. – 5 p.m. We look forward to hearing from you soon!

Locations

We have 11 primary care locations throughout Albuquerque and Rio Rancho to serve you. In addition, PMG now has a new primary care clinic at 3777 NM Highway 528 NE, near the intersection of Highway 528 and Enchanted Hills Boulevard in Rio Rancho. We also have a new Santa Fe primary care clinic at 2055 South Pacheco, Suite 600, which will serve as a temporary location until we open our new permanent clinic in Santa Fe in the spring of 2015.

More About Presbyterian Medical Group Primary Care

Presbyterian Medical Group Primary Care clinics utilize a Patient Centered Medical Home (PCMH) approach to care, which is an innovative model of healthcare that emphasizes teamwork, coordination, and technology, with you, the patient, at its center. In the PCMH setting, you develop an ongoing relationship with your medical care team that is built on shared decision-making and communication. As a result, you will receive comprehensive care focused on the totality of your health and individual needs.

Your medical care team is led by your Primary Care Provider (PCP). Your PCP is responsible for providing for all of your health needs. He or she will coordinate the services you need to receive from others, such as specialists. Your PCP may be a doctor or a nurse practitioner. Depending on your needs, your team may also include:

- Pharmacist clinician
- Behavioral health clinician
- Diabetes educator
- Case Manager
- Nurse Care Manager
- Nurses and Medical Assistants
- Clinic Support Staff
- Nurse Practitioners and Physician Assistants who work with your provider

MyChart

Presbyterian's MyChart gives you secure online access to your medical records. MyChart makes you an active member of your care team and helps you keep track of all your medical information. Using MyChart you can:

- View summaries of previous visits
- View your allergy and immunization history
- Email members of your care team
- Request appointments
- Request prescription renewals

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